1 XAVIER BECERRA FILED Attorney General of California 2 MARY CAIN-SIMON Supervising Deputy Attorney General JAN 2 4 2018 3 State Bar No. 113083 455 Golden Gate Avenue, Suite 11000 4 San Francisco, CA 94102-7004 ACUPUNCTURE BOARD Telephone: (415) 703-5541 5 Facsimile: (415) 703-5480 E-mail: Mary.CainSimon@doj.ca.gov 6 Attorneys for Complainant 7 BEFORE THE ACUPUNCTURE BOARD 8 DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA 9 10 In the Matter of the Accusation Against: Case No. 1A-2015-270 11 PEI SHENG WANG 260 S. Sunnyvale Avenue #8 12 Sunnyvale, CA 94086 ACCUSATION Acupuncturist License No. AC 13491 13 14 Respondent. 15 16 Complainant alleges: 17 **PARTIES** 18 1. Benjamin Bodea (Complainant) brings this Accusation solely in his official capacity 19 as the Executive Officer of the Acupuncture Board, Department of Consumer Affairs. 20 2. On or about March 23, 2010, the Acupuncture Board issued Acupuncture License 21 Number AC 13491 to PEI SHENG WANG (Respondent). The Acupuncture License was in full 22 force and effect at all times relevant to the charges brought herein and will expire on March 31, 23 2019, unless renewed. 24 **JURISDICTION** 25 3. This Accusation is brought before the Acupuncture Board (Board), Department of 26 Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated. 27 28 4. Section 4955 of the Code states, in pertinent part:

"The board may deny, suspend, or revoke, or impose probationary conditions upon, the license of any acupuncturist if he or she is guilty of unprofessional conduct.

"Unprofessional conduct shall include, but not be limited to, the following:

- "(b) Conviction of a crime substantially related to the qualifications, functions, or duties of an acupuncturist, the record of conviction being conclusive evidence thereof.
 - "(c) False or misleading advertising.
- "(d) Aiding or abetting in, or violating or conspiring in, directly or indirectly, the violation of the terms of this chapter or any regulation adopted by the board pursuant to this chapter.
- "(f) The use of threats or harassment against any patient or licensee for providing evidence in a disciplinary action, other legal action, or in an investigation contemplating a disciplinary action or other legal action.
- "(g) Discharging an employee primarily for attempting to comply with the terms of this chapter.
- "(h) Disciplinary action taken by any public agency for any act substantially related to the qualifications, functions, or duties of an acupuncturist or any professional health care licensee.
- "(i) Any action or conduct that would have warranted the denial of the acupuncture license.
- "(j) The violation of any law or local ordinance on an acupuncturist's business premises by an acupuncturist's employee or a person who is working under the acupuncturist's professional license or business permit, that is substantially related to the qualifications, functions, or duties of an acupuncturist. These violations shall subject the acupuncturist who employed the individuals, or under whose acupuncturist license the employee is working, to disciplinary action.

- "(k) The abandonment of a patient by the licentiate without written notice to the patient that treatment is to be discontinued and before the patient has had a reasonable opportunity to secure the services of another practitioner.
- "(1) the failure to notify the board of the use of any false, assumed, or fictitious name other than the name under which he or she is licensed as an individual to practice acupuncture."
- 5. Section 4955.1 of the Code states:

"The board may deny, suspend, revoke, or impose probationary conditions upon the license of any acupuncturist if he or she is guilty of committing a fraudulent act including, but not be limited to, any of the following:

- "(a) Securing a license by fraud or deceit.
- "(b) Committing a fraudulent or dishonest act as an acupuncturist.
- "(c) Committing any act involving dishonesty or corruption with respect to the qualifications, functions, or duties of an acupuncturist.
- "(d) Altering or modifying the medical record of any person, with fraudulent intent, or creating any false medical record.
- "(e) Failing to maintain adequate and accurate records relating to the provision of services to their patients."
- 6. Section 4956 of the Code states:

"A plea or verdict of guilty or a conviction following a plea of nolo contendere made to a charge which is substantially related to the qualifications, functions, or duties of an acupuncturist is deemed to be a conviction within the meaning of this chapter.

"The board may order a license suspended or revoked, or may deny a license, or may impose probationary conditions upon a license, when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code allowing the person to withdraw his or her pleas of guilty and to

enter a plea of not guilty, or setting aside the verdict of guilty, or dismissing the accusation, complaint, information, or indictment."

- 7. Section 4959 of the Code states:
- "(a) The board may request the administrative law judge, under his or her proposed decision in resolution of a disciplinary proceeding before the board, to direct any licensee found guilty of unprofessional conduct to pay to the board a sum not to exceed actual and reasonable costs of the investigation and prosecution of the case.
- (b) The costs to be assessed shall be fixed by the administrative law judge and shall not in any event be increased by the board. When the board does not adopt a proposed decision and remands the case to an administrative law judge, the administrative law judge shall not increase the amount of any costs assessed in the proposed decision.
- (c) When the payment directed in the board's order for payment of costs is not made by the licensee, the board may enforce the order for payment in the superior court in the county where the administrative hearing was held. This right of enforcement shall be in addition to any other rights the board may have as to any licensee directed to pay costs.
- (d) In any judicial action for the recovery of costs, proof of the board's decision shall be conclusive proof of the validity of the order of payment and the terms for payment.
- (e) All costs recovered under this section shall be considered a reimbursement for costs incurred and shall be deposited in the Acupuncture Fund.

STATEMENT OF FACTS COMMON TO ALL CAUSES FOR DISCIPLINE

8. Respondent owns the PSW Acupuncture Clinic in Sunnyvale California. On November 9, 2017, Respondent pleaded nolo contendere and was convicted on five felony counts of making false or fraudulent claims for healthcare benefits in violation of Penal Code Section 550(a)(6). Respondent also pleaded nolo contendere to one misdemeanor count of violating Labor Code Section 3700.5, failure to procure worker's compensation benefits for an injured employee.

The facts that led to these convictions are as follows:

- 9. Beginning in around September 2014, the Santa Clara County District Attorney's Office and the California Department of Insurance (CDI) conducted a joint investigation on PSW Acupuncture, after learning that a patient of PSW Acupuncture was using health insurance benefits to acquire non-medical services such as pedicures, manicures, facials and the like.
- 10. The investigators analyzed billing records from PSW, and determined that PSW was following a practice of billing for more acupuncture treatments than the practice would reasonably have been able to physically provide. For example, one acupuncturist would have had to work around twenty-five hours per day to provide the treatments reflected in the bills. These treatments were all billed to insurance companies under Respondent's taxpayer identification number, even though there was purportedly another acupuncturist who worked for the practice.
- 11. In around April 2015, Santa Clara County District Attorney investigators conducted an undercover investigation at the clinic.
- 12. On April 10, 2015, SCC DA Investigator Lorraine Tatsukawa made an appointment at PSW Acupuncture for a massage, utilizing an Anthem insurance policy provided by that company for the purpose of aiding in the investigation. After receiving the massage, PSW employees blatantly told Investigator Tatsukawa that they would back date her signature, that she need not provide the co-pay, and suborned false insurance form information by instructing Tatsukawa to write on the form that she had shoulder pain or neck pain. PSW employees also told Tatsukawa that the insurance form would say "acupuncture" because her insurance did not cover massage. Tatsukawa subsequently received the billing information, which showed two charges for two separate services, one of which was bogus and backdated to April 2, 2015. Each charge was for \$350.00 and reflected a \$9.50 co-pay—even though there had been no co-pay.
- 13. On May 12, 2015, Investigator Tatsukawa received another massage, and did not remit any payment. Respondent greeted her following the massage and asked her to sign the insurance sheet once. He told the investigator he would ask her to sign it twice on her next visit.
- 14. On May 21, 2015, Investigator Tatsukawa went to the business for a nail appointment. Respondent greeted the investigator, and discussed her nail appointment with her. Respondent said nothing about providing acupuncture treatment to the investigator. After the

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investigator received a manicure, Respondent asked the investigator to sign her name twice. The following week, the investigator received billing information from Anthem Blue Cross, reflecting that PSW had billed for acupuncture services claimed to have been provided on April 27, April 21, April 15, April 9 and April 2, with each visit billed at \$350. The investigator had not been at the clinic on any of those dates, and only received two massages and one manicure on other dates, and no acupuncture treatment, at all.

- 15. Eventually, the investigators interviewed employees of the clinic who reported that they were subjected to unfair employment practices. One employee reported that she suffered an injury to the skin on her hands, for which Respondent failed to provide her with worker's compensation benefits.
- 16. During the course of the investigation, in addition to the undercover operation, the investigators determined that PSW fraudulently billed six different insurance companies for a total of \$3,084,657 in false charges.

FIRST CAUSE FOR DISCIPLINE

(Conviction of a Crime)

- 17. Respondent is subject to disciplinary action for unprofessional conduct under Business and Professions Code sections 4955 and 4955(d). The circumstances are as follows:
- 18. On or about July 18, 2017, Respondent Wang entered a plea of Nolo Contendere to five separate felony counts of knowingly making, or conspiring to make, fraudulent claims for health care benefits in violation under Penal Code Sections 550(A)(6); and one misdemeanor count of Labor Code Section 3700.5. In addition, Respondent Wang admitted the enhancements in that the fraudulent claims were related, resulted in thefts of more than one hundred thousand dollars (\$100,000) (Penal Code Section 120226(a)(3)) and that the false claims constituted aggravated circumstances of white collar crime in that the five counts of making or conspiring to make fraudulent claims involved a pattern of related felony conduct and that the felony conduct involved the taking of more than \$500,0000.00 within the meaning of Penal Code Sections 186.11(a)(1) and (a) (2).

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SECOND CAUSE FOR DISCIPLINE

(Dishonest and Corrupt Acts)

- 19. Respondent is subject to disciplinary action under Sections 4955 and 4955.1 of the Code in that Respondent committed multiple fraudulent acts. The circumstances are as follows:
- 20. Respondent committed the dishonest and corrupt acts of falsely billing five separate insurance companies for acupuncture treatments that were never delivered; and for encouraging patients of the clinic to likewise engage in fraud by providing them with massage and manicure services in the place of the acupuncture services that were billed to the insurance companies. In addition, Respondent committed the dishonest and corrupt act of failure to procure worker's compensation for one or more employees.

PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Acupuncture Board issue a decision:

- 1. Revoking or suspending Acupuncture License Number AC 13491, issued to WANG
- 2. Ordering Pei Sheng Wang to pay the Acupuncture Board the reasonable costs of the investigation and enforcement of this case, pursuant to Business and Professions Code section 4959; and,
 - 3. Taking such other and further action as deemed necessary and proper.

DATED:

JAN 2 4 2018

BENJAMIN BODEA

Executive Officer
Acupuncture Board

Department of Consumer Affairs

State of California

Complainant

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