BEFORE THE ACUPUNCTURE BOARD DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA

In the Matter of the Accusation Against)
) Case No.: 1A-2015-164
Soo Hyuck Im, L.Ac. 6110 Orangethorpe Avenue Buena Park, CA 90620	
Acupuncture License No. AC 5777	
Respondent.)))
<u>DECI</u>	ISION AND ORDER
The attached Stipulated Surrender of L Board, Department of Consumer Affairs, S matter.	cicense and Order is hereby adopted by the Acupuncture State of California, as its Decision in the above-entitled
This Decision shall become effective on	March 29, 2017
IT IS SO ORDERED	February 27, 2017

Benjamin Bodea, Executive Officer Acupuncture Board Department of Consumer Affairs State of California

1	KAMALA D. HARRIS		
2	Attorney General of California JUDITH T. ALVARADO		
3	Supervising Deputy Attorney General NICHOLAS B.C. SCHULTZ		
4	Deputy Attorney General State Bar No. 302151		
5	California Department of Justice 300 South Spring Street, Suite 1702		
6	Los Angeles, California 90013 Telephone: (213) 897-6564		
7	Facsimile: (213) 897-9395 Attorneys for Complainant		
8	BEFORE THE		
9	ACUPUNCTURE BOARD DEPARTMENT OF CONSUMER AFFAIRS		
10	STATE OF CALIFORNIA		
11	In the Matter of the Accusation Against: Case No. 1A-2015-164		
12	SOO HYUCK IM, L.AC. OAH No. 2016060990		
13	6110 Orangethorpe Avenue Buena Park, California 90620 STIPULATED SURRENDER OF		
14	Acupuncturist License No. AC5777,		
15	Respondent.		
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17			
18	IT IS HEREBY STIPULATED AND AGREED by and between the parties to the above-		
19	entitled proceedings that the following matters are true:		
20	<u>PARTIES</u>		
21	1. Benjamin Bodea (Complainant) is the Executive Officer of the Acupuncture Board,		
22	Department of Consumer Affairs (Board). He brought this action solely in his official capacity		
23	and is represented in this matter by Kamala D. Harris, Attorney General of the State of California,		
24	by Nicholas B.C. Schultz, Deputy Attorney General.		
25	2. Soo Hyuck Im, L.Ac. (Respondent) is represented in this proceeding by attorney		
26	Robert F. Hahn, Esq., whose address is 2550 Ninth Street, Suite 101, Berkeley, California 94710		
27	3. On or about March 6, 1997, the Board issued Acupuncturist License No. AC5777 to		
28	Respondent. The Acupuncturist license was in full force and effect at all times relevant to the		

charges brought in Accusation No. 1A-2015-164, and will expire on November 30, 2018, unless renewed.

JURISDICTION

4. Accusation No. 1A-2015-164 was filed before the Acupuncture Board, and is currently pending against Respondent. The Accusation and all other statutorily required documents were properly served on Respondent on May 23, 2016. Respondent timely filed his Notice of Defense contesting the Accusation. A copy of Accusation No. 1A-2015-164 is attached as Exhibit A and incorporated by reference.

ADVISEMENT AND WAIVERS

- 5. Respondent has carefully read, fully discussed with counsel, and understands the charges and allegations in Accusation No. 1A-2015-164. Respondent also has carefully read, fully discussed with counsel, and understands the effects of this Stipulated Surrender of License and Order.
- 6. Respondent is fully aware of his legal rights in this matter, including the right to a hearing on the charges and allegations in the Accusation; the right to confront and cross-examine the witnesses against him; the right to present evidence and to testify on his own behalf; the right to the issuance of subpoenas to compel the attendance of witnesses and the production of documents; the right to reconsideration and court review of an adverse decision; and all other rights accorded by the California Administrative Procedure Act and other applicable laws.
- 7. Respondent voluntarily, knowingly, and intelligently waives and gives up each and every right set forth above.

CULPABILITY

- 8. Respondent understands and agrees that the charges and allegations in Accusation No. 1A-2015-164, if proven at hearing, constitute cause for imposing discipline upon his Acupuncturist license.
- 9. For the purpose of resolving the Accusation without the expense and uncertainty of further proceedings, Respondent does not contest that, at an administrative hearing, Complainant ///

could establish a *prima facie* case with respect to the charges in Accusation No. 1A-2015-164, and Respondent hereby gives up his right to contest those charges.

10. Respondent understands that by signing this stipulation, he enables the Board to issue an order accepting the surrender of his Acupuncturist License without further process.

RESERVATION

11. The admissions made by Respondent herein are only for the purposes of this proceeding, or any other proceedings in which the Acupuncture Board or other professional licensing agency is involved, and shall not be admissible in any other criminal or civil proceeding.

CONTINGENCY

- 12. This stipulation shall be subject to approval by the Board. Respondent understands and agrees that counsel for Complainant and the staff of the Board may communicate directly with the Board regarding this stipulation and surrender, without notice to or participation by Respondent or his counsel. By signing the stipulation, Respondent understands and agrees that he may not withdraw his agreement or seek to rescind the stipulation prior to the time the Board considers and acts upon it. If the Board fails to adopt this stipulation as its Decision and Order, the Stipulated Surrender and Disciplinary Order shall be of no force or effect, except for this paragraph, it shall be inadmissible in any legal action between the parties, and the Board shall not be disqualified from further action by having considered this matter.
- 13. The parties understand and agree that Portable Document Format (PDF) and facsimile copies of this Stipulated Surrender of License and Order, including Portable Document Format (PDF) and facsimile signatures thereto, shall have the same force and effect as the originals.
- 14. In consideration of the foregoing admissions and stipulations, the parties agree that the Board may, without further notice or formal proceeding, issue and enter the following Order:

ORDER

IT IS HEREBY ORDERED that Acupuncturist License No. AC5777, issued to Respondent is surrendered and accepted by the Acupuncture Board.

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- The surrender of Respondent's Acupuncturist License and the acceptance of the surrendered license by the Board shall constitute the imposition of discipline against Respondent. This stipulation constitutes a record of the discipline and shall become a part of Respondent's license history with the Acupuncture Board.
- Respondent shall lose all rights and privileges as an Acupuncturist in the State of California as of the effective date of the Board's Decision and Order.
- 3. Respondent shall cause to be delivered to the Board his pocket license and, if one was issued, his wall certificate on or before the effective date of the Decision and Order.
- 4. If Respondent ever files an application for licensure or a petition for reinstatement in the State of California, the Board shall treat it as a petition for reinstatement. Respondent must comply with all the laws, regulations and procedures for reinstatement of a revoked license in effect at the time the petition is filed, and all of the charges and allegations contained in Accusation No. 1A-2015-164 shall be deemed to be true, correct and admitted by Respondent when the Board determines whether to grant or deny the petition.
- If Respondent should ever apply or reapply for a new license or certification, or 5. petition for reinstatement of a license, by any other health care licensing agency in the State of California, all of the charges and allegations contained in Accusation, No. 1A-2015-164 shall be deemed to be true, correct, and admitted by Respondent for the purpose of any Statement of Issues or any other proceeding seeking to deny or restrict licensure.

ACCEPTANCE

I have carefully read the above Stipulated Surrender of License and Order and have fully discussed it with my attorney, Robert F. Hahn, Esq.. I understand the stipulation and the effect it will have on my Acupuncturist License. I enter into this Stipulated Surrender of License and Order voluntarily, knowingly, and intelligently, and agree to be bound by the Decision and Order of the Acupuncture Board.

Respondent:

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1	I have read and fully discussed with Respondent the terms and conditions and other matters		
2	contained in this Stipulated Surrender of License and Order. approve its form and content.		
3	DATED: 12-7-16	/lobuff/all	
4		ROBERT F. HAHN, ESQ. Attorney for Respondent	
5		<u>ENDORSEMENT</u>	
6	The foregoing Stipulated Surrender of License and Order is hereby respectfully submitted		
7	for consideration by the Acupuncture Board of the Department of Consumer Affairs.		
8	Dated: December 7, 2016	Respectfully submitted,	
9	250. 20. 1/ 0.1	Kamala D. Harris	
10		Attorney General of California JUDITH T. ALVARADO	
11		Supervising Deputy Attorney General	
12	*	Who CA	
13		NICHOLAS B.C. SCHULTZ Deputy Attorney General	
14		Attorneys for Complainant	
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Exhibit A

Accusation No. 1A-2015-164

1	Kamala D. Harris	FILED ,
2	Attorney General of California JUDITH T. ALVARADO	
3	Supervising Deputy Attorney General NICHOLAS B.C. SCHULTZ	MAY 2 3 2016
4	Deputy Attorney General State Bar No. 302151	ACUPUNCTURE BOARD
5	California Department of Justice 300 South Spring Street, Suite 1702	[MOOI ONG TOTAL BOARD]
6	Los Angeles, CA 90013 Telephone: (213) 897-6564	
7	Facsimile: (213) 897-9395 Attorneys for Complainant	
8		DE THE
9	BEFORE THE ACUPUNCTURE BOARD DEPARTMENT OF CONSUMER AFFAIRS	
10	STATE OF CALIFORNIA	
11	In the Matter of the Acquestion Assinct	Core No. 14 2015 164
12	In the Matter of the Accusation Against:	Case No. 1A-2015-164
	SOO HYUCK IM, L.AC. Im's Acupuncture Clinic	
13	6110 Orangethorpe Avenue Buena Park, CA 90620	ACCUSATION
14		
15	Acupuncturist License No. AC5777,	
16	Respondent.	
17		1
18	Complainant alleges:	
19	PAR	TIES
20	1. Benjamin Bodea (Complainant) brings this Accusation solely in his official capacity	
21	as the Acting Executive Officer of the Acupuncture Board, Department of Consumer Affairs	
22	(Board).	
23	2. On or about March 6, 1997, the Acupuncture Board issued Acupuncturist License	
24	Number AC5777 to Soo Hyuck Im, L.Ac. (Respondent). The Acupuncturist License was in full	
25	force and effect at all times relevant to the charges brought herein and will expire on November	
26	30, 2016, unless renewed.	
27	////	
28	<i>III</i>	

JURISDICTION

- 3. This Accusation is brought before the Board under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.
 - 4. Section 4955 of the Code states:

"The board may deny, suspend, or revoke, or impose probationary conditions upon, the license of any acupuncturist if he or she is guilty of unprofessional conduct.

"Unprofessional conduct shall include, but not be limited to, the following:

"(d) Aiding or abetting in, or violating or conspiring in, directly or indirectly, the violation of the terms of this chapter or any regulation adopted by the board pursuant to this chapter.

"(e) Except for good cause, the knowing failure to protect patients by failing to follow infection control guidelines of the board, thereby risking transmission of blood-borne infectious diseases from licensee to patient, from patient to patient, and from patient to licensee. In administering this subdivision, the board shall consider referencing the standards, regulations, and guidelines of the State Department of Health Services developed pursuant to Section 1250.11 of the Health and Safety Code and the standards, regulations, and guidelines pursuant to the California Occupational Safety and Health Act of 1973 (Part 1 (commencing with Section 6300) of Division 5 of the Labor Code) for preventing the transmission of HIV, hepatitis B, and other blood-borne pathogens in health care settings. As necessary, the board shall consult with the Medical Board of California, the California Board of Podiatric Medicine, the Dental Board of California, the Board of Registered Nursing, and the Board of Vocational Nursing and Psychiatric Technicians, to encourage appropriate consistency in the implementation of this subdivision.

"The board shall seek to ensure that licensees are informed of the responsibility of licensees and others to follow infection control guidelines, and of the most recent scientifically recognized safeguards for minimizing the risk of transmission of blood-borne infectious diseases.

- 9. California Code of Regulations, title 16, section 1399.451, states:
- "In treating a patient, an acupuncturist shall adhere to the following procedures:
- "(a) The acupuncturist's hands shall be brush-scrubbed with soap and warm water immediately before examining patients or handling acupuncture needles and other instruments, and between patients.
- "(b) All instruments shall be sterilized before and between uses in a manner which will destroy all microorganisms. All needle trays which contain sterile needles shall also be sterile. Each time instruments are sterilized, the acupuncturist shall use a tape or strip indicator which shows that sterilization is complete.
- "(c) Acupuncture points, where needles are to be inserted, shall be cleaned with an appropriate antiseptic before insertion of the needle.
- "(d) In the event an acupuncture needle inserted in a patient breaks subcutaneously, the treating acupuncturist shall immediately consult a physician. An acupuncturist shall not sever or penetrate the tissues in order to excise such a needle.
- "(e) Any complication, including but not limited to, hematoma, peritonitis or pneumothorax arising out of acupuncture treatment shall be referred immediately to a physician or dentist or podiatrist, if appropriate, if immediate medical treatment is required.
 - "(f) Acupuncture shall not be performed using hypodermic needles.
 - "(g) All instruments to be discarded shall be disposed of safely.
- "(h) Needles shall be disposed of by placing them in a sealed, unbreakable container marked 'Hazardous Waste' and disposed of in accordance with state and local law."

COST RECOVERY

- 10. Section 4959 of the Code states:
- "(a) The board may request the administrative law judge, under his or her proposed decision in resolution of a disciplinary proceeding before the board, to direct any licensee found guilty of unprofessional conduct to pay to the board a sum not to exceed actual and reasonable costs of the investigation and prosecution of the case.

- "(b) The costs to be assessed shall be fixed by the administrative law judge and shall not in any event be increased by the board. When the board does not adopt a proposed decision and remands the case to an administrative law judge, the administrative law judge shall not increase the amount of any costs assessed in the proposed decision.
- "(c) When the payment directed in the board's order for payment of costs is not made by the licensee, the board may enforce the order for payment in the superior court in the county where the administrative hearing was held. This right of enforcement shall be in addition to any other rights the board may have as to any licensee directed to pay costs.
- "(d) In any judicial action for the recovery of costs, proof of the board's decision shall be conclusive proof of the validity of the order of payment and the terms for payment.
- "(e) All costs recovered under this section shall be considered a reimbursement for costs incurred and shall be deposited in the Acupuncture Fund."

FACTUAL SUMMARY

- 11. On July 1, 2015, the Board received a written complaint regarding Respondent's acupuncture clinic located at 6110 Orangethorpe Avenue in Buena Park, California. The complaint alleged that Respondent failed to follow proper infection control guidelines and failed to maintain sanitary conditions. Specifically, the complaint referenced unclean conditions and improper disposal of regulated waste at Respondent's clinic, as well as improper disposal of needles and syringes. The complaint was assigned to the Department of Consumer Affairs, Division of Investigation for subsequent investigation of these allegations.
- 12. On September 29, 2015, two investigators with the Department of Consumer Affairs, Division of Investigation conducted an unannounced site visit to Respondent's acupuncture clinic in Buena Park. The purpose of the visit was to investigate the allegations of unsanitary conditions and failure to follow proper infection control guidelines. The unannounced site visit included an interview of Respondent, inspection of the premises, and photographing observations of the clinic and equipment.

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- 13. Respondent's clinic is composed of four treatment rooms, one waiting room, one kitchen/lunch room, one office and one bathroom. Respondent told the investigators that he runs the acupuncture clinic alone and conducts all acupuncture procedures at the clinic.
 - 14. At the time of the unannounced site visit, Respondent reported the following:
- A. Respondent practices acupuncture and herbal medicine at his clinic, which includes alternative treatment referred to as "cupping therapy."
- B. Respondent confirmed that some patients will bleed during acupuncture or cupping therapy. Specifically, Respondent stated that he will lance (blood-let) the skin of a patient when he conducts cupping therapy. Respondent explained that he will clean the patient's skin with alcohol before lancing the skin with a disposable needle designed for this treatment. Respondent applies the cups and then removes all air from the cups using a special instrument,
- C. Respondent stated that he reuses the cupping equipment between patients.

 When asked for further detail regarding the cupping equipment, Respondent stated that he cleans the plastic cups with hot water "over 100 degrees."
- D. Respondent also prepares "herbal medicine" that he provides to his customers using an herbal extraction unit that is maintained at the clinic.
- E. Respondent insisted that he uses sterilized acupuncture equipment after conducting a brief physical examination of each patient. Respondent elaborated that he uses alcohol with hot water to clean all of his acupuncture equipment.
- F. Respondent claims to use only disposable needles and syringes. Respondent clarified that he disposes of these items in the red sharps containers located throughout the clinic.
 - G. Respondent disposes of medical waste in a standard trash receptacle.
- H. Respondent stated that he does not have a contracted company to remove the needles, syringes and other medical waste from his clinic. Instead, Respondent takes these items home to his wife, who works as a nurse, and then she takes these items to her work for disposal.

¹ "Cupping Therapy" is a form of alternative medicine in which a local suction is created on the skin, often using cups. The purpose of this method is to mobilize blood flow to promote healing. Respondent is authorized to conduct this procedure pursuant to Section 4927, subdivision (d) of the Code.

- 15. The investigators inspected and photographed Respondent's clinic. The investigators observed advertisements and equipment for cupping therapy. The investigators found a storage box containing several cups located on a table in the clinic and quickly noticed that the cups appeared to be old, deteriorated and in need of replacement.
- 16. While inspecting Respondent's acupuncture clinic the investigators also observed various red "sharps" containers, which are designed to safely hold used needles and syringes. The investigators quickly noticed that these sharps containers were either overfilled or inadequately sealed to prevent spillage or contamination.
- 17. Overall, the investigators observed dust and dirt on various chairs, tables and walls throughout Respondent's clinic. Additionally, the investigators noticed an accumulation of oil and residue on the herbal extracting unit and the adjacent wall in Respondent's clinic.
- 18. During the unannounced site visit to Respondent's acupuncture clinic, the investigators also observed that Respondent had an ultrasound machine in his possession. On February 8, 2016, the Department of Consumer Affairs, Division of Investigation sent Respondent a letter asking for clarification as to what the ultrasound machine was used for in Respondent's acupuncture practice.
- 19. On February 15, 2016, Respondent submitted a declaration that he signed and dated under the penalty of perjury under the laws of the State of California. Respondent declared that the ultrasound machine "is used on muscle pain/injury patients." Respondent further declared that the ultrasound machine was not frequently used, but admitted he used it a total of seven to ten times with the last occurrence being "a little over" two years ago. Respondent also indicated that he will remove the machine from his clinic and stated "it is not necessary for treating my muscle pain patients."

STANDARD OF CARE

- 20. **Condition of Office.** The standard of acupuncture practice in California is to maintain an acupuncture office in a clean and sanitary condition at all times.
- 21. **Sterilization of Equipment.** The standard of acupuncture practice in California is to sterilize acupuncture equipment before and between uses in a manner which will destroy all

microorganisms. Moreover, the standard of acupuncture practice in California requires the use of cleaning agents that are capable of removing visible organic residues (e.g., blood and tissue) and inorganic residues as soon as practicable after use on a patient.

- 22. **Storage of Sanitized Equipment.** The standard of acupuncture practice in California is to mark sterilized equipment with a tape or strip indicator showing that sterilization is complete. Furthermore, acupuncture equipment and devices must be handled using the aseptic storage technique to allow for adequate air circulation and to prevent moisture from contaminating the sterilized equipment by exposing it to microorganisms.
- 23. **Disposal of Needles, Syringes and Medical Waste.** The standard of acupuncture practice in California is to dispose of needles and syringes by placing them in a sealed, unbreakable container marked 'Hazardous Waste' and disposed of in a safe manner. Needles and syringes, in particular, should be discarded immediately after use and stored in sealed containers to prevent spillage or protrusion of contents during handling, storage or transport of the container. All other medical waste must be disposed of safely.
- 24. Adherence to Infection Control Guidelines. The standard of acupuncture practice in California is to protect patients by following infection control guidelines of the board, thereby reducing the risk of transmitting blood-borne infectious diseases from licensee to patient, from patient to patient, and from patient to licensee.

FIRST CAUSE FOR DISCIPLINE

(Repeated Negligent Acts)

- 25. Respondent is subject to disciplinary action under Section 4955.2, subdivision (b) of the Code, California Code of Regulations, title 16, Section 1399.450, and California Code of Regulations, title 16, Section 1399.451, subdivision (b), (g), and (h), in that Respondent engaged in repeated acts of negligence. The circumstances are as follows:
- 26. Complainant refers to and, by this reference, incorporates paragraphs 11 through 24 above, as though fully set forth herein.
- 27. The following acts and omissions, considered individually and collectively, constitute repeated negligent acts: